DIAGNOSTIC PERFORMANCE ANALYSIS

Solving a problem starts with identifying the root cause. When your people are not performing up to expectations, it can be easy to assume they just need more training to improve their performance. However, more training is rarely the best solution to a performance problem. A Diagnostic Performance Analysis helps you identify the root cause(s) of your performance issues. It then recommends the appropriate interventions for removing those causes or minimizing the effects.

YOUR CHALLENGE

You have an existing performance problem that is creating waste, inefficiencies, and/or other negative results.

THE GOAL

The goal of a Diagnostic Performance Analysis is to eliminate a specific performance issue through the implementation of recommended interventions.

EXAMPLES

- The quality of your product is not what you want it to be.
- Your employees are not following Standard Operating Procedures (SOPs).
- Production scrap rates are higher than acceptable when manufacturing a widget.

DELIVERABLES

- Performance Profile(s)
- Recommendations Report
- Implementation Plan

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